

## WHAT EQUITABLE CALD PARTICIPATION SHOULD LOOK LIKE

<b>Region</b>	<b>Number of Participants</b>	<b>Estimated Total \$</b>	<b>Anticipated CALD # (20%)</b>	<b>Proportioned \$ on CALD</b>
<b>Australia</b>	<b>460,000</b>	<b>\$22 billion</b>	<b>92,000</b>	<b>\$4.4 billion</b>  \$3.22 billion
<b>South Australia</b>	<b>32,284</b>	<b>\$1.5 billion</b>	<b>6,456</b>	<b>\$300 million</b>  \$226 million

## ESTIMATED ANNUAL INTAKE OF PARTICIPANTS IN S.A.

<b>Client Cohort</b>	<b>Trial</b>	<b>2016-17</b>	<b>2017-18</b>	<b>2018-19</b>	<b>Total</b>
<b>Existing SA Clients</b>	<b>4838</b>	<b>1625</b>	<b>10177</b>	<b>0</b>	<b>16640</b>
<b>New &amp; other Cth./ State Participants</b>	<b>3662</b>	<b>2762</b>	<b>2893</b>	<b>6326</b>	<b>15644</b>
<b>Total Intake</b>	<b>8500</b>	<b>4387</b>	<b>13070</b>	<b>6326</b>	<b>32284</b>

*(Table 4: Bilateral Agreement between Cth. & SA for the transition to an NDIS p4 )*

**AIHW (2015-16) found that 10% of Clients under the National Disability Agreement were born in a predominately non-English speaking country.**

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<b>Existing SA Clients</b>	<b>4838</b>	<b>1625</b>	<b>10177</b>	<b>0</b>	<b>16640</b> <b>1664</b>
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## Cth. Programs to be transferred to NDIA

PROGRAM	REFERENCE	OVERALL #	CALD #	%
Australian Business Enterprises	DSS Annual Report 2014-15		1659	<b>7.9</b>
Work Based Assistance : DES-ESS		45,000		
Helping Children with Autism	ARTD Consultants 2012	58000	6960	<b>12</b>
Better Start for Children with Disabilities				
Mental Health Respite : Carer Support	DSS - Community Mental Health - Summary Data 2014-15	40644	4877	<b>12</b>
Family Mental Health Support (FMHSS)		75188	14285	<b>19</b>
Mobility Allowance				
National Auslan Interpreting				
Outside School Hours Care for Teenagers with Disability	DSS Annual Report 2014-15		295	<b>15.8</b>
Personal Helpers & Mentors	DSS - Community Mental Health - Summary Data 2014-15	20337	3253	<b>16</b>
Respite Support for Carers of Young People with Severe or Profound Disability	DSS Annual Report 2014-15		893	<b>16.7</b>
Remote Hearing/ Vision Services for Children				
Young Carers Respite & Information Services	DSS Annual Report 2014-15		452	<b>9.8</b>
Younger Onset Dementia Key Workers				

## **Concerns about Inequitable Access, Outcomes and Quality**

- **English language**
- **Understanding of disability and ability to articulate limitations, needs and goals**
- **Knowledge, engagement and navigation of the Disability Service sector and social service systems**
- **Engaged with the community**
- **Computer savvy**
- **Knowledge of rights, rules and ability to self-advocate**

## **What has been the experiences of people been to date**

- **General lack promotion to LOTE communities through ethnic media**
- **Confusion about accessing the Scheme, its role and who is eligible.**
- **NDIS Expo's and Community Information events held in SA thus far do not appear to be have been promoted to CALD people.**
- **Clients of Disability SA/ State government funded services are receiving assistance to transition....however 'potential clients' and 'eligible clients' are struggling with access and pre-planning processes, particularly in areas where a LAC partner has yet to be appointed.**
- **Over-emphasis on computer use and access to and navigation of the NDIS website - even the 'Access Check List' is English only.**
- **Frustration with delays in dealing with the NDIS**

## **NDIA REVIEWS & APPEALS**

### **'Reviewable Decisions' under the National Disability Insurance Scheme Act (2013)**

#### **Review & Appeal pathway**

- 1.If not satisfied with a NDIA reviewable decision a written request must be made to the NDIA CEO to undertake an INTERNAL review of that decision.**
- 2.The written request must be within 3 months of the notice of the initial decision.**
- 3.If the CEO determines to uphold the initial decision a person can only then seek a formal EXTERNAL appeal of the decision to the Administrative Appeals Tribunal.**

## **Division 2 Clauses 23 - Reasonable and Necessary Supports**

- **the support will assist the participant to pursue their statement of goals & aspirations;**
- **will facilitate the participant's social & economic participation;**
- **represents value for money....relative to both the benefits achieved & the cost of alternative support;**
- **support will be effective & beneficial for the participant, having regard to current good practice;**
- **funding takes into account what is reasonable to expect families, carers, informal networks & the community to provide;**
- **support is most appropriately funded through the NDIS and is not more appropriately provided through other general systems of service delivery.**



## **Why is NDIA Review and Appeals important ?**

**1. Unmet need**                      **Around 46,000 CALD people (not in Cth/ State disability services) may seek to access the Scheme & to test their eligibility & support requirements.**

**2. Difficulty in articulating concerns, needs and to self-advocate**

**Annual Review of Plans - Each 12 month period plans will be reviewed concerning continuing eligibility, relevance and the appropriateness of support levels under the NDIS Rules.**

- **Assessment of people who automatically transitioned from State and Cth. Programs into the NDIS.**
- **Assessment of NDIS 'trial phase' clients.**
- **Insurance Scheme Principle - supports are to improve independence, social and economic participation and therefore reduce the level of reliance on NDIS supports.**